



ZOHO CRM Plus

Get ready for the world's First end-to-end Customer Engagement Suite.

Unify all your customer-facing teams with a single software suite and deliver a consistent message across every stage of the customer journey.



**"Zoho CRM Plus is the future of CRM systems.
Buckle up Salesforce: you have a serious contender now."**

Onur Haytac, CEO, Linga Pos.

ZOHO CRM Plus

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MULTICHANNEL ENGAGEMENT

Deliver a contextual and engaging customer experience across every customer touchpoint - including phone, email, live chat, surveys, social media, and support tickets.



PRODUCTIVITY

Your teams operate differently, but the end goal is the same. Boost team productivity and efficiency with customer-centric context for every activity.



INTER-TEAM COMMUNICATION

Get more done together. Create a connected ecosystem for all of your teams to work together on client projects, marketing campaigns, and customer conversions.



ADMINISTRATION

Have your teams up and running with minimal implementation time and cost. Systematically manage your teams as they scale, with features like centralized admin panel and a single billing cycle.



INSIGHTS AND INTELLIGENCE

To get a clearer picture of your customer, your data needs to work together. Collect, analyze, and act upon your customer data across channels in real time.



MOBILITY

Zoho CRM Plus offers a full range of mobile apps to help your teams stay informed, flexible, and ready to engage customers and make decisions on the go.